

# **TOWN OF WINDSOR AGENDA REPORT**

**Town Council Meeting Date:** April 19, 2017

**To:** Mayor and Town Council  
**From:** Kristina Owens, Administrative Operations Manager  
**Subject:** Recommendation for Award of Proposed Collection Service Agreement for Exclusive Residential and Commercial Garbage, Recyclable Materials, and Organic Waste Collection Services

**Recommendation to Council:**

Adopt a resolution awarding a solid waste franchise to GreenWaste Recovery, Inc., approving a 10-year Collection Service Agreement and authorizing its execution and implementation, and approving maximum service rates; and /or provide direction to staff, if desired.

**Background:**

On November 4, 1996, a Town voter initiative was approved requiring solid waste services to be competitively bid every 10 years, referred to as, the “Refuse, Recycling, and Composting Competitive Bid Ordinance” requiring that “all Town recycling, solid waste and green waste collection programs, whether provided through an exclusive or non-exclusive agreement, shall be subject to a competitive bid process.”

On June 20, 2007, the Town contracted with Windsor Refuse and Recycling, Inc. (“WRR”), a wholly owned subsidiary of The Ratto Group of Companies, Inc. (“TRG”), for exclusive collection, processing, recycling and disposal of residential and commercial solid waste. The exclusive franchise agreement will expire on September 30, 2017 and cannot be extended per the voter initiative.

The current contract with WRR provides collection for all of the Town’s residents, businesses and Town facilities for all material types (garbage, recyclable material and green waste, not including construction and demolition material). WRR is required to deliver all of the Town’s garbage to the Sonoma County Central Landfill/Transfer System (“Central Landfill”) pursuant to the Waste Delivery Agreement between the Town of Windsor and Republic Services of Sonoma County, Inc. (“WDA”). The WDA requires that “Committed City Waste” (i.e. garbage and residual material resulting from processing recyclable material) be delivered to County facilities through the year 2039, at a minimum.

Recyclable material is not flow controlled and can be delivered to any permitted processing facility of WRR’s choosing, with the Town’s consent. Residual material resulting from the processing of recyclable material must be directed back to the Central Landfill.

Organic waste, which is defined as green waste and food waste, must be delivered to Sonoma County Waste Management Agency (“SCWMA”)-managed facilities if it contains commercial food waste. Other organic waste material may be delivered to any permitted processing facility

of the franchise company's choosing. Residuals resulting from the processing of organic waste must be directed back to the Central Landfill.

Regardless of which Proposer is chosen to provide services to the Town, unfortunately, significant increases to the current Service Recipient Rates will occur. The Town has enjoyed historically low rates offered by the incumbent for the past 10 years. It is understood that the current Service Recipient Rates, although economically beneficial to Service Recipients, are unsustainable and detrimental to the successful use of current facilities, equipment, containers and other contractually bound operations.

Furthermore, there have been several new laws and developments in the field of waste management which have contributed to projected increases to the current Service Recipient Rates:

- One reason is a result of stipulations of the contractual WDA that require garbage to be delivered to the in-County Central Landfill, which has above average disposal tip fee rates. This includes residuals from processing recyclables that have to be re-transferred from the out-of-County processing facilities and sent back to Sonoma County for disposal. The landfill tip fee in 2007 was \$82.00 per ton for disposal, and in 2017 the tip fee is \$130.57 per ton for disposal (non-Ratto Group of Companies) and \$134.36 for WR&R.
- AB 1594 (2014) and AB 1826 (2014) require significant changes in the manner that green waste/organic waste is managed. Under AB 1594, green waste that is used as alternative daily cover (ADC) may not be counted as diversion from landfill. Under AB 1826, the Town is obligated to arrange for organic waste collection service and processing service provided to particular commercial and multi-family properties. Because of these new State requirements, green waste/organic waste processing fees have increased substantially over the course of the current agreement. Specifically, increased fees are due to the lack of permitted in-County organics processing facilities, the cost to "out-haul" to available facilities, and the new surcharges applied to organic waste as part of the WDA and the reopening of the Central Landfill Site. As a comparison, the fee for green waste/organics was \$37.50 in 2007 and is \$76.53 in 2017.
- Under AB 341 (2012), the Town is obligated to arrange for recycling collection service and processing service provided to particular commercial and multi-family properties. However, the current rate structure does not provide a mechanism to address a decrease in value for the sale of recyclables, or the negative impact on contamination. Part of this is due to tightening international markets for recyclables, and another speculation within the industry is that low prices of virgin material have offset the incentive for recyclers to purchase and use recyclable material, thus lowering the recyclable material revenue received by the waste hauler.
- The primary cost areas that the Town's hauler has direct control over are customer service, route operations, vehicle maintenance, and recyclables processing costs. When comparing the hauler's starting revenue in 2007 with reported revenue in 2016, and adjusting for disposal and green waste/organics costs (both are flow controlled), the hauler's net revenue has increased by only 3.4%, whereas the cost of disposal has increased by approximately 50% and green waste/organics costs have increased by 150%. Over the corresponding timeframe, customer rates have increased 29% overall. Effectively this has resulted in a significant shift in available revenue from hauling operations to paying for disposal and green waste/organics processing.

### *Development and Release of the RFP*

The Town's Request for Proposals ("RFP") for Residential and Commercial Garbage, Recyclable Material and Organic Waste Collection Services was developed after an extensive process that included input from the Town Council, Town Council Ad Hoc Subcommittee, Town staff, an outside solid waste consultant (R3 Consulting Group, or "R3"), the Executive Director of the SCWMA, and members of the Windsor community.

As part of the development of the RFP, the Town hosted two solid waste public meetings on July 19 and July 27, 2016, to discuss the upcoming RFP, gather feedback from residents and businesses regarding current solid waste programs and services, and learn what services and options customers were concerned about with respect to a new collection service agreement. Both meetings were publicized on the Town's website and posted in public venues around the Town. At both meetings, attendees stated that they were unaware of many of the collection service programs that were currently being offered (bulky item, used oil and oil filters, etc.) and that an improvement in education and outreach was essential.

At a Town Council meeting held August 17, 2016, the Council was provided with collection options for possible inclusion in the Draft Collection Service Agreement ("Draft CSA"), and details of the RFP process. After hearing from the public, the Council provided comments and directed staff to make minor revisions to the RFP and release it to the public. The RFP was released on August 25, 2016 and the Draft CSA was released on September 14, 2016 at the mandatory pre-proposal meeting.

From the time that the RFP was released, to date, the Town has released eight addenda. These addenda address a wide array of waste hauler questions, extension details, other revisions to the RFP process calendar, updates based on discussion with other agencies in Sonoma County regarding the SCWMA and binding contractual agreements, and displaced employees in compliance with new legislation proposed in AB 1669.

On September 14, 2016, the Town held a mandatory pre-proposal meeting, which interested Proposers were required to attend, sign-in, and submit a Communication Protocol Form in order to be considered eligible in the competitive RFP process. The pre-proposal meeting was attended by approximately 20 people. Completed Communication Protocol Forms were received from eight companies (thus, at that time, eight companies were still eligible to submit a proposal in response to the RFP).

The due date for proposals was originally October 26, 2016, and was later postponed to November 21, 2016. The Town received five proposals from the following companies, in alphabetical order:

- C & S Waste Solutions of California, Inc. ("C&S");
- GreenWaste Recovery Inc. ("GW")<sup>1</sup>;

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<sup>1</sup> Company submitted proposal to the City of Santa Rosa – Residential and Commercial Garbage, Recyclable Material and Organic Waste Collection Services RFP #16-79

- Sonoma County Resource Recovery, LLC. (“SCRR”)<sup>1</sup>;
- USA Waste of California, Inc. (“USA”)<sup>1</sup>; and
- Windsor Refuse & Recycling, LLC. (“WR&R”)<sup>2</sup>

Subsequently, due to compliance with a newly-enacted law, AB 1669, the Town had to request information from WRR regarding potential displaced workers, wages, and benefits. This information was provided to all five Proposers, and the Town extended the deadline for submitting final rates to February 13, 2017.

### *Evaluation Process*

The evaluation team, consisting of three Town staff members and two representatives from R3, carefully reviewed all five proposals and considered the responses to the follow-up questions issued following the interviews held on December 6 and 7, 2016. All five proposers submitted timely responses to the team’s questions.

Members of the evaluation team then visited all five Proposers’ proposed recycling material recovery facilities on December 16 and 17, 2016. The purpose of these on-site visits was to assess the facilities’ safety and cleanliness, ability to accept the Town’s material, sorting process, storage capacity, and ability to meet diversion requirements, and to meet company staff.

Each proposal was evaluated using the six criteria outlined in the RFP: qualifications, financial ability, technical approach, sustainability programs, public education and outreach program, and service recipient rates. Each of the six evaluation criteria was weighted evenly and could be scored from 0 to 100 points, with “0” being the lowest score and “100” being the highest score. Accordingly, a maximum of 600 points could be given to any single proposal.

Each member of the evaluation team was asked to individually and independently score the five proposals. On February 21, 2017, the evaluation team completed its technical evaluation and scoring of the five proposals. After the evaluation team completed its scoring, the individual scores were entered into a spreadsheet for tabulation. Table 1 below provides a summary of the evaluation team’s score for each Proposer.

<b>Table 1</b>					
<b>Proposers’ Score Per Evaluation Criteria Section</b>					
	<b>SCRR</b>	<b>GW</b>	<b>C&amp;S</b>	<b>USA</b>	<b>WR&amp;R</b>
<b>Qualifications</b>	434	401	391	396	313
<b>Financial Ability</b>	380	385	395	440	325
<b>Technical Approach</b>	438	409	388	388	392
<b>Sustainability Programs</b>	448	440	362	343	317
<b>Education and Outreach Programs</b>	441	381	419	354	376

<sup>2</sup> The Ratto Group of Companies, Inc. (50% ownership of WR&R) announced its sale to Recology, Inc. Recology, Inc. did not submit a proposal to the Town.

<b>Table 1</b>					
<b>Proposers' Score Per Evaluation Criteria Section</b>					
	<b>SCRR</b>	<b>GW</b>	<b>C&amp;S</b>	<b>USA</b>	<b>WR&amp;R</b>
<b>Service Recipient Rates</b>	360	485	420	415	320
<b>Total</b>	<b>2,501</b>	<b>2,500</b>	<b>2,375</b>	<b>2,336</b>	<b>2,042</b>

The results of the scores concluded that SCRR outscored GW by one point, resulting in a practical tie and two top-ranked companies. At this point the Town entered into negotiations with both SCRR and GW.

*Final Negotiations*

On March 13 and 15, 2017, R3 and the Town met with the two top-ranked companies in order to negotiate a “best and final offer”. Each company was given one week to resubmit its services and rates for consideration. Each company was asked to provide its updated proposal bond letter from a financial institution increasing the bond amount from \$50,000 to a maximum or total of \$150,000; acknowledgement and agreement to increase the franchise assignment payment to \$1,000,000 for any assignment of the contract to another party; acknowledgement and agreement to increase proposal validity to 210 days; an updated implementation schedule; a summary of proposed services provided including any updates/changes; any updates to proposed equipment and/or proposed location for the transfer/professing of recyclable material and/or organic waste; the timeline for full operation; definitive names of key staff; wage/benefits package to be offered to employees under the current Town contract; preferred choice of Large Item (Option 1) or Community Drop-off (Option 2) services and reason for the preference; acknowledgement that the costs of street sweeping, servicing the Windsor Unified School District (“WUSD”) and the Windsor Fire District (“WFD”), and Windsor Town facilities/events as discussed in the RFP are included in proposed rates; and revised customer rate sheets.

On March 28 and March 30, 2017, R3, the Town Manager, the Town Attorney, and staff met with each Council member individually to discuss the RFP timeline, negotiations, proposed provisions to the Draft CSA, and items of utmost importance to be addressed in the final days of negotiations to achieve the “best and final offer” from the top-ranked companies. On April 5, based on the final proposed service recipient rates provided by the top-ranked companies, the Town Manager and members of the evaluation team were able to perform a final analysis and conclude the team’s recommendation as previously stated in this report.

**Discussion:**

*Staff Recommendation*

Town staff recommends that GreenWaste Recovery Inc. as the preferred company to provide residential and commercial garbage, recyclable materials, and organic waste collection services to the Town. As previously noted, although SCRR received the top ranking, it exceeded GW’s cumulative score by only one point. SCRR had many outstanding service features. However,

SCRR's proposed service rates were higher than GW's proposed rates, particularly for SFD customers using 32, 64 and 96-gallon carts (but were lower for 20-gallon SFD carts), and for commercial (nearly all commodities and container sizes) and MFD (nearly all commodities and container sizes). GW ranked highest in the service recipient rate criteria and ranked second in qualifications and sustainability programs. GW provided a technical approach that is sound and meets RFP requirements and an education and outreach program that the evaluation team believes will promote greater diversion and meet State requirements.

In support of the Town's recommendation, the following information summarizes the key points of GW's proposal.

#### GW Qualifications

- GW stated that it currently provides similar services to jurisdictions in San Mateo County, Santa Clara County, Santa Cruz County, City of San Jose, City of Palo Alto, Town of Los Altos Hills, and Monterey County.
- Reference checks indicated a "yes" recommendation for all references, and responses were overall positive, indicating "satisfied" or "very satisfied" with services provided.
- GW stated that it has enough resources in the market area to meet the Town's implementation schedule.

#### GW Technical Approach

- GW has proposed to construct a new "*direct-haul transfer facility*" to transfer recyclable materials. This type of proposed transfer facility will directly move material from one covered vehicle to another so that material is never placed on the floor. The location has been identified in unincorporated Sonoma County (Santa Rosa) and contract language has been provided to the Town. In the event that this facility is not up and running by the collection services start date, GW has agreed to long-haul recyclable material to the GW-owned and operated Material Recovery Facility in San Jose. After the transfer facility is built, recyclable material will be delivered to the San Jose Material Recovery Facility ("MRF").
- Organic waste processing facility has not been identified beyond indicating "SCWMA facilities"; however, there are currently no SCWMA facilities in place and there are not expected to be any by the start of collection services.
- The company will have walk-in customer service ability at the local corporation yard in unincorporated Sonoma County (Santa Rosa).
- GW will provide new containers and new vehicles and a split-body truck system, which is the same as current services.
- GW proposed a total of seven new side-loaders and two front-loaders operating on bio diesel, which the evaluation team believes is sufficient for proposed services.
- Contract Sweeping Services in Santa Rosa was proposed to provide street sweeping services, which appears to be a sound third party contractor.
- GW proposed the second highest dollar amount attributed to transition services.

### GW Sustainability Programs

- GW is fully committed to meeting the diversion requirement without any caveats, and provided a sound approach for achieving high diversion rates, with state-of-the-art processing facility with high recovery rates.
- The evaluation team has confidence in GW's ability to meet State mandates including diversion, AB 341 and 1826, which was particularly noted during site visits to the company's MRF. GW also acknowledged and agreed to meet AB 1669 requirements.
- GW indicated an internal sustainability program which includes an environmentally preferable purchasing policy at their corporation and maintenance yard, plans to seek Green Business Certification in the Town, and solar panels used on their processing facilities. Additionally, the recyclable material flow from the Town, to San Jose to the Oakland Port was the second shortest route, which has a direct link to the greenhouse gasses emitted for material flow.
- GW has proposed an expansive list of acceptable recyclable materials due to the MRF's ability to separate and thus divert those materials from disposal.
- GW proposed higher diversion rates, increasing from the required 50% in 2018 to 60% in 2027.

### GW Education and Outreach Program

- GW has proposed the following education and outreach transition activities: introductory mailers, new and expanded services notice, recycling guides for Single Family Dwelling ("SFD"), Multi-Family Dwelling ("MFD"), and commercial customers.
- Contamination reduction efforts were addressed and include driver training and leaving paper contamination slips on containers that are repeatedly contaminated.
- The education and outreach plan provided addresses all requirements of the RFP and includes a quarterly newsletter, seasonal program notification mailer, service and program notifications on billing inserts, non-collection notices, Town-specific website, technical assistance to Town facilities, and a "Recycling Ambassador" school program.
- Diversion Coordinator position will be full-time for the first three years and may reduce time for the remaining contract, as provided in the RFP.
- GW proposed the highest dollar amount attributed to the public education and outreach program to support their aggressive diversion programs.

### GW Service Recipient Rates

- GreenWaste's SFD service recipient rates for 32, 64 and 96-gallon cart customers are the lowest, and their customer rate for 20 gallon carts is the second lowest.
- Commercial and MFD rates are significantly more complex than for SFD customers. Factors for commercial and MFD rates include: cart or bin size, frequency of collection (1 – 6 days/week), garbage, recycling and organics programs as separate rates.
- Overall, GW ranked lowest to second lowest in many of the commercial and MFD rate categories. The customer rate comparisons are found in Tables 3 –9. Additionally, GW will not increase customer rates for either On-call Large Item Collection (Option 1) or Community Clean-up Events (Option 2).

*Summary of Proposals*

The following Table 2 provides a high level summary of key topics associated with each proposal with proposal details following.

<b>Table 2 Comparison of Proposer Technical Details</b>					
<b>Proposal Detail</b>	<b>SCRR</b>	<b>GW</b>	<b>C&amp;S</b>	<b>USA</b>	<b>WR&amp;R</b>
<b>Ownership</b>	LLC; 3 entities	100% company	100% company	100% company	Joint Venture; 2 entities
<b>Company Type</b>	Private; Local Bay Area	Private; Local Bay Area	Private; Northern California	Private; National	Public; Northern California
<b>Contract Manager</b>	On staff	On staff	On staff	On staff	On staff
<b>AB 1669 Compliance</b>	Acknowledged and agreed	Acknowledged and agreed	Did not fully agree	Acknowledged	Acknowledged and agreed
<b>Recyclable Material Processing Facility (MRF)</b>	Transfer to San Rafael through Windsor facility	Transfer to San Jose through Santa Rosa facility	Transfer to Ukiah through Windsor facility	Transfer to Sacramento through Novato facility	Transfer to Stockton from Santa Rosa facility
<b>Distance Windsor to MRF to Oakland Port</b>	~70 miles	~150 miles	~170 miles	~210 miles	~195 miles
<b>Organic Waste</b>	Transfer to Ukiah through Healdsburg T.S	Transfer through SCMWA	Transfer to Ukiah through Windsor facility	Direct haul to Novato	Transfer through SCMWA
<b>Transfer Facility</b>	Identified and contract/lease information included	Identified and contract/lease information included	Identified but no contract/lease information included	Currently constructed	Currently constructed
<b>Local Office/Corp Yard</b>	Santa Rosa; contract/lease information included	Sonoma County (Santa Rosa); contract/lease information included	Windsor; No contract/lease information included	Santa Rosa; Currently constructed (third party facility)	Santa Rosa; Currently constructed (company owned)
<b>Vehicles</b>	New	New	New	New	New or Used



<b>Table 2 Comparison of Proposer Technical Details</b>					
<b>Proposal Detail</b>	<b>SCRR</b>	<b>GW</b>	<b>C&amp;S</b>	<b>USA</b>	<b>WR&amp;R</b>
<b>Fuel Type</b>	Diesel	Bio Diesel	Clean Diesel	Diesel	Renewable Diesel
<b>Type</b>	Split-body side loader; Single-body front loader	Split-body side loader; Single-body front loader	Split-body side loader; Single-body front loader	Single-body side loader; Single-body front loader	Split-body side loader; Single-body front loader
<b># of Vehicles</b>	5 side loaders 2 front loader	7 side loaders 2 front loader	3 side loaders 1 front loader	7 side loaders 2 front loaders	4 side loaders 2 front loaders
<b>Passes per House</b>	3	2	2	3	2
<b>Street Sweeping Provider</b>	Company	Contractor	Company	Contractor	Company
<b>Carts</b>	New; Standard 20, 32, 64 and 96-gallon (split 96 for recycling)	New; Standard 20, 32, 64 and 96-gallon	New; Standard 20, 32, 64 and 96-gallon	Used; Standard 20, 32, 64 and 96-gallon	New; Standard 20, 32, 64 and 96-gallon
<b>CSR location</b>	Windsor	San Jose	Ukiah	Phoenix, AZ	Santa Rosa

### **Detailed Analysis of Proposals**

#### *RFP Criteria: Qualifications*

#### Experience

- **SCRR** is a limited liability company owned 50% by Garden City Group, 25% by Marin Sanitary Service Group, and 25% by Kevin Walbridge based out of Marin County. Kevin Walbridge has been identified as the President, Louie Pellegrini as the Vice President and Joseph Garbarino as the Chairman. SCRR has not provided services elsewhere; however, individually, the companies' related experience includes collection service in the City of Alameda, City of San Leandro, City of San Jose, City of Livermore, City of San Rafael, County of Marin, and City of Larkspur, and others. SCRR has identified Kevin Walbridge as the contract manager and has not yet identified a diversion coordinator. SCRR's constituent entities have provided transition services in the City of Livermore, City of San Anselmo, City of Los Altos, and the City of San Jose.
- **GW** is a privately held corporation headquartered in San Jose, CA. GW currently operates collection services in Santa Clara County, the Town of Los Altos Hills, the City of Palo Alto, Santa Cruz County, and the Monterey County Peninsula. GW has identified Sal San Filippo as their contract manager and has not yet identified a diversion coordinator. GW has provided transition services to the City of Petaluma, City of Palo Alto, County of Santa Cruz, and the Monterey County Peninsula.

- **C&S** is a privately held corporation headquartered in Ukiah, CA. C&S currently operates collection services in the City of Ukiah, unincorporated Lassen County, Lake County, and the City of Clearlake. C&S has identified Kristyn Bryne as their contract manager and has not yet identified a diversion coordinator. It should be noted that C&S' General Manager was the incumbent's General Manager in October 2015 for a period of nine months. C&S staff's experience includes conducting transitions in Lassen County, the City of Selma, the City of Salinas, City of San Jose, the Town of Windsor, and others in California and Nevada. Not all staff's transition experience has been provided under the company's name.
- **USA Waste** (aka Waste Management "WM") is a publicly held corporation doing business as Waste Management of North Bay in Novato, California. The company is headquartered in Houston, Texas. USA provides similar collection services to the cities of Stockton and Lodi, Yolo County, Woodland, West Sacramento, Shasta County, and Oakland. USA has identified Joe Cadelago as the point of contact for the Town in the interim until a contract manager is hired. USA has identified Vanessa Barberis as the diversion coordinator in the interim until a diversion coordinator is hired. USA has provided transition services in the City of Stockton, and others in California and the county.
- **WR&R** is a limited liability company owned 50% by The Ratto Group of Companies, Inc. ("TRG") and 50% by Industrial Waste & Debris Box Rentals, Inc. (dba Industrial Carting) headquartered in Santa Rosa, CA. TRG (dba "Windsor Refuse and Recycling, Inc.") is the incumbent. TRG provides services to most communities in Sonoma County (except the City of Sonoma), and West Marin County, and the Novato Sanitary District. WR&R has identified Rick Powell as the contract manager and Lisa Moore as the diversion coordinator for this engagement. TRG has provided transition services to the Town of Windsor, and other cities limited to Northern California.

#### Company Structure

- **SCRR** proposed a company structure with 50% ownership by Garden City Group, 25% by Marin Sanitary Service Group, and 25% by Kevin Walbridge.
- **GW, C&S, and USA** proposed a company structure that is 100% company-owned (not including third-party contractors used for street sweeping services, education and outreach, etc., as applicable).
- **WR&R** proposed a company structure with 50% ownership by The Ratto Group of Companies, Inc., and 50% by Industrial Carting. A news article published by *The Press Democrat* on January 28, 2017 indicated that The Ratto Group of Companies, Inc. plans to sell the company to the San Francisco based waste hauling company Recology, Inc. Additionally, WR&R stated in a letter to the Town dated February 13, 2017 that WR&R and Recology "are working to consummate the acquisition [to purchase the business and facilities owned by TRG] as soon as practicable in 2017."

#### Litigation/Assessments

All Proposers provided litigation history as required. The evaluation team took into account the litigation information as provided by the Proposers as part of the evaluation.

- No Proposers reported litigation regarding contract termination.
- **GW, USA, and WR&R** reported litigation regarding regulatory compliance (i.e. air quality, water quality, local enforcement permitting, etc.).

- **WR&R** reported assessments for contract compliance.

### Reference Check Responses

Each Proposer provided reference check contact information, which the Town requested feedback regarding each company's performance under their respective contracts. The evaluation team took into account the reference checks responses for each Proposer.

#### *RFP Criteria: Financial Ability*

Although the financial strength of each proposer varies greatly, all five proposers appear to have the financial ability to support the contract at this time. The relative impact of the Town's contract on the Proposers is directly related to company size (i.e. the impact of the Town's contract with a large company is negligible, whereas the impact on a smaller company is significant). The ranking of significant to negligible is as follows (with a 1 being negligible and 5 being significant.): 1 – USA; 2 – GW; 3 – WR&R; 4 – SCRR; 5 – C&S.

#### *RFP Criteria: Technical Proposal*

### Transition Plan

- All five proposers provided details for how the transition would be conducted, including container swap out, notification to customers, education and outreach, collaboration with Town staff and overall transition operations.
- **SCRR, C&S and WR&R** proposed to conduct the container swap-out (as opposed to using a third-party vendor). **GW** proposed to utilize Rehrig Pacific for container distribution during transition, which is a third-party vendor it has worked with before. **USA** proposed to utilize Otto Environmental Systems for container distribution, which is a third-party vendor it has worked with before.
- **SCRR** has proposed the following education and outreach transition activities: online campaign and promotion of the website, Windsor Times advertising, farmers' market advertising, mailer of the container order form and postcard series to all residents, program guidelines to all residents, direct mail piece to commercial customers, commercial service guidelines, etc.
- **GW** has proposed the following education and outreach transition activities: introductory mailers, new and expanded services notice, meeting with customers prior to start of service, recycling guides for SFD, MFD, and commercial customers, etc.
- **C&S** has proposed the following education and outreach transition activities: weekly meetings with the Town during transition, contracting with a third party (currently unidentified) to provide education and outreach to Service Recipients in-person, personal contact with all SFD and MFD customers prior to the start of collection services, contacting all MFD managers and owners, working with commercial accounts, visiting each school, evaluating Town offices, sending mailers to customers, etc.
- **USA** has proposed the following education and outreach transition activities: meeting with Town staff, providing educational booths at Town Hall meeting, two "Getting to know Waste Management" events, providing a service brochure, development of the website, residential cart delivery notification and phone and email publications, transition media, MFD and Commercial communication material distributed, etc.

- **WR&R** has proposed the following education and outreach transition activities: Send out a newsletter to residents in September 2017 notifying them of new rates and services and make online and phone options available for container changes. WR&R is the current service provider, and transition will therefore be minimal with a focus on container replacement of all used containers and vehicles. Service recipient containers are proposed to be replaced three weeks prior to the start date.

### *Operations Plan*

#### Facilities

- **SCRR** has identified their corporation yard and transfer facility for recyclable material at 1145 Kittyhawk Blvd., Santa Rosa, although no leases or permits have been executed. The company has identified 810 DenBeste Court in Windsor as the office space for walk-in customer service. The type of transfer SCRR is proposing will not have material placed on the floor. Instead, walking floors transfer material from the collection truck to the transfer trailer. Recyclable material would be delivered to the Marin Recycling Facility in Marin which is owned and operated by the Marin Sanitary Service, one of the SCRR entities. SCRR has proposed to use the Healdsburg Transfer Station for transfer of organic waste, with an end delivery to Cold Creek Compost in Ukiah for processing. SCRR did provide a Memorandum of Agreement (MOA) between DenBeste Management and SCRR for the 1145 Kittyhawk Blvd. location.
- **GW** provided the location of 298 W. Robles Avenue, Santa Rosa, as the potential corporation yard and transfer station. GW is currently in contract for purchase with close of escrow estimated to be August 1, 2017. No leases or permits have been executed to the Town's knowledge. The company will have walk-in customer service ability at the local corporation yard. The location will also serve as the transfer facility for recyclable material. The type of transfer GW is proposing will directly move material from one covered vehicle to another so that material is never placed on the floor. After transfer, recyclable material would be delivered to the GW owned and operated Material Recovery Facility in San Jose. GW proposed to deliver organic waste to SCWMA facilities without using a transfer facility; however, the company did not specify to which SCWMA facility GW plans to deliver.
- **C&S** has proposed to utilize land at 5900 Pruitt Ave. in Windsor (specifically, a pole barn on the property) as the SCRR corporation yard, and to transfer recyclable material and organic waste, although there is no confirmation that purchase or permits have been executed to the Town's knowledge. The Town understands that this property may have significant issues regarding its use due to hazardous materials found on the property; therefore, it may not be available at this time. C&S has not yet identified a specific local walk-in office for customer service (as required per the Draft CSA). C&S has proposed to off-load recyclable material and green waste on the floor and top load it into transfer trailers. C&S has proposed to deliver recyclable material to the C&S owned and operated processing facility Pacific Recycling Solutions in Ukiah, and organic waste to Cold Creek Compost in Ukiah for processing.
- **USA** proposed to utilize the corporation yard at the Contract Sweeping Services (the company's proposed third-party vendor for street sweeping) facility in Santa Rosa for its corporation yard purposes, along with walk-in customer service. USA's proposal does not require the purchase or construction of a new transfer facility or corporation yard. USA proposed to deliver organic waste directly to the Waste Management owned and operated

EarthCare of Novato facility in Novato and to deliver recyclable material to the same Novato location, which is fully permitted and capable of accepting the material, for transfer to the WM owned and operated processing facility in Sacramento (primary) and Lodi (secondary).

- **WR&R** proposed to use their facility at 3400 Standish Ave., Santa Rosa, as their corporation yard and walk-in customer service. Their proposal does not require the purchase or construction of a new transfer facility or corporation yard. Recyclable material would be delivered to the Global Materials Recovery Service MRF in Santa Rosa for transfer and delivery to a third-party MRF processor in Stockton for processing. WR&R is the only company that does not own or operate their proposed recyclable material processing facility. WR&R proposed to deliver organic waste to the Healdsburg Transfer Station for delivery to the West Contra Costa Sanitary Landfill Organic Material Processing Facility in Richmond for processing. WR&R has indicated plans to renovate and permit their 3417 Standish Avenue facility and plans to seek Town approval to process recyclable materials at that facility, although no facility forms were submitted for this facility as part of their proposal, and these facilities are included as part of The Ratto Group of Companies' sale to Recology, Inc. Recology's Vallejo facility has also been mentioned as an alternative facility, at the Town's discretion, although no forms were included in the company's proposal for use of this facility.
- All five Proposers agreed to provide a commercial food waste collection program and deliver material in accordance with the WDA.

#### Vehicles

- **SCRR** proposed new CNG vehicles originally, however during negotiations diesel vehicles were proposed as a means to mitigate impacts on service recipient rates. SCRR proposed five side loaders (with split body for recyclables) and two front loaders. The company's operations plan provides for three total passes per house.
- **GW** proposed seven new side loaders and two front loaders operating on bio diesel. The company's operations plan provides for two total passes per house. GW proposed a Town option for used vehicles; however, during negotiations it was determined that new split body side loaders vehicles would be assumed.
- **C&S** proposed to provide three new split body side loaders and one front loader operating on clean diesel. The company's operations plan provides for two total passes per house.
- **USA** proposed seven new side loaders (single body) and two front loaders operating on diesel. The company's operations plan provides for three total passes per house.
- **WR&R** proposed four split body side loaders and two front loaders operating on renewable diesel. WR&R proposed a Town choice of either new or used/refurbished, however service recipient rates include prices for the new vehicle option. The company's operations plan provides for two total passes per house.

#### Containers

- Four of the Proposers (**GW, C&S, USA, and WR&R**) proposed single-stream carts for all commodity types (i.e. one cart each: garbage, recycling and organics). **SCRR** has proposed a single-stream cart for green waste and garbage, and split carts for recycling (paper/containers).

- All Proposers proposed standard collection cart sizes, of comparable sizes to 20, 32, 64 and 96-gallon carts for garbage as requested in the RFP.
- All Proposers agreed to cart colors that adhere to those in the Draft CSA, with gray or black for garbage, blue for recycling and green for organics, with the body and lid being the same color.
- Four of the Proposers (**SCRR, GW, C&S, and WR&R**) have proposed to provide new carts at the start of collection services; **USA** proposed to provide used carts at the start of collection services.

### Safety

- All Proposers included details in their proposal regarding company standards and protocol for public and employee safety that are up to the standards as provided in the Draft CSA.

### Use of On-route Technology

- **SCRR, C&S, and USA** are proposing to use collection vehicles equipped with GPS tracking and on-board computing to record route conditions that is directly linked to customer service.
- **GW and WR&R** are proposing collection vehicles equipped with a GPS tracking, but this is not directly linked to customer service.

### Street Sweeping Services

- **SCRR, C&S, and WR&R** have proposed to provide street sweeping services directly to the Town.
- **GW and USA** proposed to use a third-party vendor, Street Sweeping Services, which is located in Santa Rosa, CA.

### Displaced Employees

- Pursuant to AB 1669<sup>3</sup>, Displaced Employees, effective January 1, 2017, new service providers are required to retain employees currently employed by the incumbent, whose employment would be terminated in the event that a service contract were awarded to a new contractor. The incumbent provided information to the Town, which was disseminated to Proposers on January 10, 2017 in the form of Addendum 8, which stated that 19 employees (with various positions) may be displaced if a new company were to provide services to the Town (this information came directly from the incumbent and has not been verified by the Town). Proposers were provided until February 13<sup>th</sup> to resubmit Form K – Service Recipient Rates), in case this new information and the stipulations of AB 1669 affected the originally proposed rates. All five Proposers responded with no changes. Additionally, regarding the requirements of AB 1669, Proposers responded with varying degrees of acceptability, which are as follows:
- **SCRR and GW** acknowledged and agreed to the requirements of AB 1669, assuming the employees are qualified for their positions.

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<sup>3</sup> For more information about AB 1669, please visit [https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill\\_id=201520160AB1669](https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201520160AB1669)

- **C&S** did not fully agree to the requirements of AB 1669 but did agree to Section 2, 1070 only, which does not explicitly state the agreement to hire displaced employees but acknowledges the background issues and reasons of the bill.
- **USA** acknowledged the requirements of AB 1669.
- **WR&R** indicated that it would comply with the requirements of AB 1669.

#### Customer Service Program

- All Proposers have agreed, per the Draft CSA, to provide a location within Sonoma County for walk-in customer service such as paying bills, altering collection services, and getting additional information.
- **SCRR** proposed to provide walk-in customer service at 810 DenBeste Court, Windsor. Two CSRs would be available to Town services at this location. Additional CSRs would be located in at the Marin Sanitary Services' office in San Rafael. The CSRs in San Rafael are not specifically dedicated to Windsor.
- **GW** proposed to provide walk-in customer service at 298 W. Robles Avenue, Santa Rosa. Two CSRs would be housed in this local location, and remaining calls would be routed to their San Jose office where four CSRs would be available to answer Town-specific customer questions. The additional CSRs are not specifically dedicated to Windsor.
- **C&S** proposed to provide walk-in customer service at their local office (unclear of status of proposed Windsor site). All CSR's (number not provided) would be located at their Ukiah location, and all customer calls would be directed to this office.
- **USA** proposed to provide walk-in customer service at the Contract Sweeping Services facility in Santa Rosa, CA. One CSR would be available to Town services at this location. Calls would be routed to their Phoenix, Arizona location where approximately 75 CSRs would be available to answer Town-specific customer questions. The CSRs are not specifically dedicated to Windsor.
- **WR&R** proposed to provide walk-in customer service at their 3400 Standish Ave., Santa Rosa location, where approximately 40 CSRs would be available to answer Town-specific customer questions. The CSRs are not specifically dedicated to Windsor.

#### *RFP Criteria: Sustainability Programs*

- **SCRR, GW, and WR&R** agreed to the Town's 50% minimum diversion requirement with no exception.
- **USA** agreed to the Town's 50% diversion requirement (as provided on Form L – Pass/Fail Requirements); however, it provided an exception dependent on participation and contamination levels which would be determined in an initial audit. Additionally, in follow-up discussion, USA did not confirm their commitment to meeting the Town's diversion requirement. In response, if USA's terms are not met, it would discuss a reasonable diversion requirement with the Town.
- **C&S**, in their original proposal, did not agree to the Town's diversion requirement (as provided on Form L). C&S, with continued communication, then agreed to the diversion requirement and provided exceptions dependent on contamination levels, agreeing to increase diversion by 5% within two (2) years from a base-year characterization study until

the Town's curbside diversion rate is 50%, however C&S has expressed continued concerns with the diversion requirement.

- **SCRR** indicated its commitment to sustainability which includes a commitment to reduce greenhouse gas emissions (“GHG”) in operations and it is a member of the California Resource Recovery Coalition (“CRRC”).
- **GW** has a defined internal sustainability program which includes an environmentally preferable purchasing policy at the corporation and maintenance yard, plans to seek Green Business Certification in the Town, and solar panels used on their existing processing facilities.
- **C&S** provided limited information regarding their corporate sustainability program and emphasized commitment to operational procedures that are compliant with environmental standards and highest and best of use of materials.
- **USA** is recognized at the national level for being an ethical company (by Ethisphere Institute in 2016 and 14 years on the Dow Jones Sustainability Index), but did not provide specific information about their corporate sustainability program.
- **WR&R** did not provide any information addressing their internal sustainability practices or commitment to sustainability.
- Regarding GHGs, **C&S**, **GW** and **WR&R** proposed an operations plan that would entail two total stops per household. **SCRR** and **USA** proposed an operations plan with three total stops per household. These numbers may help to determine the potential wear and tear on the Town's streets, as most damage is often found on residential streets dependent on the number of passes per household. The number of household stops, dependent on routing, may also affect total GHGs emitted. All five Proposers have proposed to use diesel. It should also be recognized that SCRR has proposed to build a compressed natural gas (“CNG”) fueling station in Santa Rosa, CA., and use all CNG vehicles for collection services in the Town, if awarded the City of Santa Rosa contract.
- Due to the relatively small variance in flow of garbage and organic waste, only the location of proposed MRFs was considered in examining potential GHG emissions from material flow. The overall flow of recyclable materials starts at the generation point (Town center, in this case) and includes stops at the transfer facility (if applicable), recyclable material processing facility and the Oakland port for sale to end-market recyclers (assumed as primary point to ship to market). For the impact on potential GHG emissions related to recyclables material flow; SCRR proposed the shortest total route of recyclable material, while USA proposed the longest total route. GW is the second shortest total route of recyclable material, followed by C&S, followed by WR&R, with a difference of approximately 140 miles from shortest to longest distance.

#### *RFP Criteria: Education and Outreach Program*

- All Proposers offered to provide an education and outreach program specific to single-family residential, multi-family residential, commercial, and Town staff.
- All Proposers included details regarding their education and outreach approach to reducing contamination, from using visual audits, warning tags, and various marketing collateral. Additionally, SCRR plans to provide direct assistance with their diversion coordinator for heavily contaminated carts, and C&S plans to utilize vehicle cameras to document contamination and provide Service Recipient follow-up.



- All Proposers included details regarding their proposed school outreach program. Each company proposed, in one form or another, to work with school staff and provide site visits, classroom presentations, and other technical assistance, while GW would introduce “Recycling Ambassador” school program.
- Regarding the use of a diversion coordinator, all companies except for WR&R will need to hire a diversion coordinator position. All Proposers agreed to the hourly commitment of 30 hours per week for the first 3 years of the contract, followed by 20 hours per week for the remainder of the contract. GW, SCRR and WR&R additionally proposed a diversion coordinator position for 40 hours per week for the full life of the contract.
- Regarding a website, SCRR and GW have proposed to provide Town-specific information on the company’s website. C&S has proposed to provide a Town-specific webpage, either as a standalone site or as an extension from the company’s webpage, called “Windsor Recycles”, which will include a cloud-based diversion tool that allows users to search materials to learn how to properly sort their solid waste. USA proposed to develop a Town-specific website, hosted on the Waste Management website. WR&R has not proposed any changes to the website currently used for Town solid waste information and plans to continue to use it in the same manner.

*RFP Criteria: Service Recipient Rates*

As noted previously, regardless of which Proposer is chosen to provide services to the Town, unfortunately, significant increases to the current Service Recipient Rates will occur. The Town has enjoyed historically low rates offered by the incumbent for the past 10 years. It is understood that the current Service Recipient Rates, although economically beneficial to Service Recipients, are unsustainable and detrimental to the successful use of current facilities, equipment, containers and other contractually bound operations.

Contributory reasons for the proposed increase to the current Service Recipient Rates was explained earlier in this report.

SFD customers will receive “bundled” rates that include the cost of garbage, recycling and organics services. SFD customers will be able to choose from 20 – 96-gallon garbage cart sizes, and 32- 96 gallon organics and recycling cart sizes. For comparative purposes, Table 3 below assumes the current 96-gallon level of service for cart sizes for recycling and organics. While there is there is variability of pricing for recycling and organics cart sizes that could lower customer rates if customers opted to reduce the size of their recycling cart or organic waste carts the Proposers all noted that reducing the size of recycling or organics carts below 64 gallons may increase contamination and/or reduce the amount of recyclables and organic waste set out for collection. Table 3 compares current to proposed SFD customer rates. Please note the proposed customer rates for SCRR and GW are based on their proposed rates as a result of negotiations and the April 1, 2017 tip fee increases for garbage and organics processing.

**Bolded** rates in the following tables indicate the lowest rates for each container size.

<b>TABLE 3 SFD SERVICE RECIPIENT RATE COMPARISON</b>							
<b>Garbage Container Size</b>	<b># of Current Customers</b>	<b>Current Monthly Rates</b>	<b>Proposed Rates</b>				
			<b>USA</b>	<b>C&amp;S</b>	<b>GW*</b>	<b>WR&amp;R</b>	<b>SCRR*</b>
20 gal	860	\$11.11	\$27.72	\$35.98	\$19.00	\$40.50	<b>\$17.88</b>
32 gal	3,706	\$17.20	\$30.37	\$39.54	<b>\$23.00</b>	\$43.06	\$25.82
64 gal	2,749	\$29.31	\$37.42	\$46.66	<b>\$36.00</b>	\$52.66	\$40.72
96 gal	442	\$47.52	\$44.93	\$57.34	<b>\$49.00</b>	\$66.04	\$55.62
Variability if organic cart sizes were reduced to 64 gallon			\$1.72	\$0.92	-0-	\$10.47	-0-
Variability if recycling cart sizes were reduced gallon			-0-	\$2.29	-0-	\$0.25	-0-
Compared rates above include a total cost for garbage service, 96-gallon recycling service, 96-gallon organics service, and the Franchise Fee.							
*GW and SCRR as provided in this table represent the negotiated rates, which include the increase tip rate for disposal and organics processing as of April 1, 2017.							
All rates above do not include the optional services for SFD On-Call Large Item Collection, SFD Community Clean-up, HHW Collection and Street Sweeping <b>not</b> included in rates (Options 1 through 4). The adjustment to be made to these rates if the Town wishes to do so will only affect the collection element.							

Comparing commercial and MFD customers is significantly more complex. Commercial and MFD recycling and organics programs are added to the cost of garbage services and are tailored specifically to each customer’s needs. Accordingly, it is difficult to have an “apples-to-apples” comparison without knowing specific customer needs.

- Four of the Proposers (SCRR, GW, USA, and WR&R) would charge for commercial and MFD recycling and organics programs.
- C&S proposed commercial and MFD customers recycling at “no cost”, and MFD customers that subscribe to organics at “no cost”. C&S would charge commercial customers for organics collection.

The following Tables 4 through Table 9 compare commercial and MFD current to proposed customer rates. Please note the proposed customer rates for SCRR and GW are based on their proposed rates as a result of negotiations and the April 1, 2016 tip fee increases for garbage and organics processing.

**TABLE 4  
MFD GARBAGE SERVICE RECIPIENT RATE COMPARISON**

Garbage Container Size	# of Current Customers (all frequencies)	Current Monthly Rates	Proposed Rates				
			USA	C&S	GW*	WR&R	SCRR*
32 gal	9	\$17.20	\$37.38	<b>\$28.84</b>	\$40.82	\$52.57	\$59.10
64 gal	7	\$29.30	\$64.77	<b>\$49.14</b>	\$61.98	\$70.81	\$69.23
96 gal	1	\$47.52	\$96.34	<b>\$79.69</b>	\$84.44	\$88.13	\$94.55
1 CY 1x per week	0	N/A	\$270.21	N/A	<b>\$210.49</b>	\$338.18	N/A
1.5 CY 1x per week	0	\$231.99	\$308.68	\$290.38	<b>\$282.80</b>	\$380.50	\$283.06
2 CY 1x per week	8	\$276.13	\$384.23	\$345.63	\$348.38	\$452.90	<b>\$330.24</b>
3 CY 1x per week	16	\$381.72	\$538.90	\$477.80	\$478.21	\$626.08	<b>\$471.77</b>
4 CY 1x per week	28	\$436.95	\$672.99	\$546.93	<b>\$534.09</b>	\$770.97	\$566.13
6 CY 1x per week	2	\$561.52	\$915.32	\$702.85	<b>\$631.61</b>	\$920.98	\$707.66
10 CY Per Pull	N/A	N/A	<b>\$150.35</b>	\$250.19	\$250.00	\$370.05	\$350.00
20 CY Per Pull	N/A	\$225.64	<b>\$157.87</b>	\$250.19	\$250.00	\$370.05	\$400.00
30 CY Per Pull	N/A	\$254.55	<b>\$165.76</b>	\$250.19	\$290.00	\$417.46	\$450.00
40 CY Per Pull	N/A	\$254.55	<b>\$174.05</b>	\$250.19	\$290.00	\$417.46	\$500.00
Compactor	N/A	\$253.41	<b>\$191.45</b>	\$250.19	\$325.00	\$417.46	\$600.00

\*GW and SCRR as provided in this table represent the negotiated rates, which include the increase tip rate for disposal and organics processing as of April 1, 2017

**TABLE 5  
MFD RECYCLING SERVICE RECIPIENT RATE COMPARISON**

Garbage Container Size	# of Current Customers (all frequencies)	Current Monthly Rates	Proposed Rates				
			USA	C&S	GW	WR&R	SCRR (full rate**)
32 gal	0	\$0.00	\$21.00	<b>No Charge</b>	\$6.70	\$49.08	N/A
64 gal	0	\$0.00	\$35.22	<b>No Charge</b>	\$9.53	\$63.83	N/A
96 gal	6	\$0.00	\$52.09	<b>No Charge</b>	\$12.66	\$77.67	\$55.62
1 CY 1x per week	0	\$0.00	\$104.09	<b>No Charge</b>	\$33.28	\$313.77	N/A
1.5 CY 1x per week	0	\$0.00	\$111.20	<b>No Charge</b>	\$43.11	\$343.88	\$99.32
2 CY 1x per week	0	\$0.00	\$135.55	<b>No Charge</b>	\$51.56	\$404.07	\$148.98
3 CY	4	\$0.00	\$185.91	<b>No Charge</b>	\$68.17	\$552.83	\$248.30

1x per week							
4 CY 1x per week	10	\$0.00	\$226.70	<b>No Charge</b>	\$69.50	\$673.30	\$347.62
6 CY 1x per week	8	\$0.00	\$296.26	<b>No Charge</b>	\$83.00	\$774.48	\$446.94
10 CY Per Pull	N/A	\$0.00	\$175.70	<b>No Charge</b>	\$225.00	\$370.05	\$350.00
20 CY Per Pull	N/A	\$0.00	\$184.49	<b>No Charge</b>	\$225.00	\$370.05	\$400.00
30 CY Per Pull	N/A	\$0.00	\$193.71	<b>No Charge</b>	\$225.00	\$417.46	\$450.00
40 CY Per Pull	N/A	\$0.00	\$203.39	<b>No Charge</b>	\$225.00	\$417.46	\$500.00
Compactor	N/A	\$0.00	\$223.73	<b>No Charge</b>	\$225.00	\$417.46	\$600.00
*GW and SCRR as provided in this table represent the negotiated rates, which include the increase tip rate for disposal and organics processing as of April 1, 2017. ** SCRR rates include a 3-year phase in based on 50% of shown rate in 1 <sup>st</sup> year, 75% of shown rate in 2 <sup>nd</sup> year and 100% of rate shown in 3 <sup>rd</sup> year.							

**TABLE 6  
MFD ORGANICS SERVICE RECIPIENT RATE COMPARISON**

Garbage Container Size	# of Current Customers (all frequencies)	Current Monthly Rates	Proposed Rates				
			USA	C&S	GW*	WR&R <sup>4</sup>	SCRR (full rate**)
32 gal	0	\$12.90	\$31.19	<b>No Charge</b>	\$24.68	\$49.08	N/A
64 gal	0	\$21.98	\$53.14	<b>No Charge</b>	\$39.09	\$63.83	\$81.44
96 gal	5	\$35.64	\$78.81	<b>No Charge</b>	\$54.16	\$77.67	N/A
1 CY 1x per week	0	\$0.00	\$130.55	<b>No Charge</b>	\$130.49	\$313.77	N/A
1.5 CY 1x per week	0	\$173.99	\$147.52	<b>No Charge</b>	\$179.39	\$343.88	\$198.64
2 CY 1x per week	0	\$207.10	\$183.02	<b>No Charge</b>	\$224.97	\$404.07	\$248.30
3 CY 1x per week	0	\$286.29	\$255.80	<b>No Charge</b>	\$315.46	\$552.83	\$347.62
4 CY 1x per week	0	\$327.71	\$318.29	<b>No Charge</b>	\$369.27	\$673.30	\$446.94
6 CY 1x per week	0	\$421.14	\$604.81	<b>No Charge</b>	\$502.90	Not Accepted	N/A
10 CY Per Pull	N/A	N/A	\$175.70	<b>No Charge</b>	\$225.00	Not Accepted	\$350.00
20 CY Per Pull	N/A	N/A	\$184.49	<b>No Charge</b>	\$225.00	Not Accepted	\$400.00
30 CY Per Pull	N/A	N/A	\$193.71	<b>No Charge</b>	\$275.00	Not Accepted	\$450.00
40 CY	N/A	N/A	\$203.39	<b>No Charge</b>	\$275.00	Not	\$500.00

<sup>4</sup> WR&R submitted two rate sheets for MFD and Commercial organic waste (one for green waste only, one with green waste and food waste) – the rate used here is for green waste and food waste per the definition of organic waste in the collection service agreement. Rates submitted by WR&R for green waste only are lower by approximately \$4.

**TABLE 6  
MFD ORGANICS SERVICE RECIPIENT RATE COMPARISON**

Garbage Container Size	# of Current Customers (all frequencies)	Current Monthly Rates	Proposed Rates				
			USA	C&S	GW*	WR&R <sup>4</sup>	SCRR (full rate**)
Per Pull						Accepted	
Compactor	N/A	N/A	\$213.56	<b>No Charge</b>	\$325.00	Not Accepted	\$600.00

\*GW and SCRR as provided in this table represent the negotiated rates, which include the increase tip rate for disposal and organics processing as of April 1, 2017.  
 \*\*SCRR's "full rate" includes a 3-year phase in based on 50% of shown rate in 1<sup>st</sup> year, 75% of shown rate in 2<sup>nd</sup> year and 100% of rate shown in 3<sup>rd</sup> year.

**TABLE 7  
COMMERCIAL GARBAGE SERVICE RECIPIENT RATE COMPARISON**

Garbage Container Size	# of Current Customers (all frequencies)	Current Monthly Rates	Proposed Rates				
			USA	C&S	GW*	WR&R	SCRR*
32 gal	11	\$32.05	\$37.38	<b>\$35.91</b>	\$40.82	\$52.57	\$69.52
64 gal	10	\$39.17	\$64.77	<b>\$56.08</b>	\$61.98	\$70.81	\$81.44
96 gal	37	\$43.74	\$96.34	\$86.82	<b>\$84.44</b>	\$88.13	\$111.24
1 CY 1x per week	N/A	N/A	\$270.21	N/A	<b>\$210.49</b>	\$338.18	N/A
1.5 CY 1x per week	24	\$231.99	\$308.68	\$301.59	<b>\$282.80</b>	\$380.50	\$297.96
2 CY 1x per week	34	\$276.13	\$384.23	\$358.97	\$348.38	\$452.90	<b>\$347.62</b>
3 CY 1x per week	47	\$381.72	\$538.90	\$496.24	<b>\$478.21</b>	\$626.08	\$496.60
4 CY 1x per week	57	\$436.95	\$672.99	\$568.04	<b>\$534.09</b>	\$770.97	\$595.92
6 CY 1x per week	12	\$561.52	\$915.32	\$729.98	<b>\$631.61</b>	\$920.98	\$744.91
10 CY Per Pull	N/A	\$225.64	<b>\$150.35</b>	\$250.19	\$250.00	\$370.05	\$350.00
20 CY Per Pull	N/A	\$254.55	<b>\$157.87</b>	\$250.19	\$250.00	\$370.05	\$400.00
30 CY Per Pull	N/A	\$254.55	<b>\$165.76</b>	\$250.19	\$290.00	\$417.46	\$450.00
40 CY Per Pull	N/A	\$253.41	<b>\$174.05</b>	\$250.19	\$290.00	\$417.46	\$500.00
Compactor	N/A	\$225.64	<b>\$191.45</b>	\$250.19	\$325.00	\$417.46	\$600.00

\*GW and SCRR as provided in this table represent the negotiated rates, which include the increase tip rate for disposal and organics processing as of April 1, 2017.

TABLE 8 COMMERCIAL RECYCLING SERVICE RECIPIENT RATE COMPARISON							
Garbage Container Size	# of Current Customers (all frequencies)	Current Monthly Rates	Proposed Rates				
			USA	C&S	GW	WR&R	SCRR (full rate**)
32 gal	0	\$0.00	\$21.00	No Charge	\$6.70	\$49.08	N/A
64 gal	0	\$0.00	\$35.22	No Charge	\$9.53	\$63.83	N/A
96 gal	46	\$0.00	\$52.09	No Charge	\$12.66	\$77.67	\$55.62
1 CY 1x per week	2	N/A	\$104.09	No Charge	\$33.28	\$313.77	N/A
1.5 CY 1x per week	7	\$0.00	\$111.20	No Charge	\$43.11	\$343.88	\$99.32
2 CY 1x per week	31	\$0.00	\$135.55	No Charge	\$51.56	\$404.07	\$148.98
3 CY 1x per week	45	\$0.00	\$185.91	No Charge	\$68.17	\$552.83	\$248.30
4 CY 1x per week	69	\$0.00	\$226.70	No Charge	\$69.50	\$673.30	\$347.62
6 CY 1x per week	8	\$0.00	\$296.26	No Charge	\$83.00	\$774.48	\$446.94
**SCRR's "full rate" includes a 3-year phase in based on 50% of shown rate in 1 <sup>st</sup> year, 75% of shown rate in 2 <sup>nd</sup> year and 100% of rate shown in 3 <sup>rd</sup> year.							

TABLE 9 COMMERCIAL ORGANICS SERVICE RECIPIENT RATE COMPARISON							
Garbage Container Size	# of Current Customers (all frequencies)	Current Monthly Rates	Proposed Rates				
			USA	C&S	GW	WR&R	SCRR (full rate**)
32 gal	0	\$24.04	\$31.19	<b>\$17.36</b>	\$24.68	\$49.08	N/A
64 gal	4	\$29.38	\$53.14	<b>\$27.11</b>	\$39.09	\$63.83	\$81.44
96 gal	16	\$32.81	\$78.81	<b>\$41.96</b>	\$54.16	\$77.67	N/A
1 CY 1x per week	0	N/A	\$130.55	N/A	<b>\$130.49</b>	\$313.77	N/A
1.5 CY 1x per week	0	\$173.99	\$147.52	<b>\$145.77</b>	\$179.39	\$343.88	\$198.64
2 CY 1x per week	1	\$207.10	\$183.02	<b>\$173.50</b>	\$224.97	\$404.07	\$248.30
3 CY 1x per week	0	\$286.29	\$255.80	<b>\$239.85</b>	\$315.46	\$552.83	\$347.62
4 CY 1x per week	0	\$327.71	\$318.29	<b>\$274.55</b>	\$369.27	\$673.30	\$446.94
*GW and SCRR as provided in this table represent the negotiated rates, which include the increase tip rate for disposal and organics processing as of April 1, 2017							
**SCRR's "full rate" includes a 3-year phase in based on 50% of shown rate in 1 <sup>st</sup> year, 75% of shown rate in 2 <sup>nd</sup> year and 100% of rate shown in 3 <sup>rd</sup> year.							

As required by the RFP, Proposers were to provide estimates for their cost to provide services such as street sweeping, collection from Town Facilities, the WUSD and WFD that are included

in Customer Rates. In addition, Proposers were required to provide cost option on either On-call Bulky Waste Collection, or Community Clean-Up Events (current method), and On-call HHW collection (Only USA can provide). Table 11 below summaries this information.

<b>TABLE 10 COMPARISON OF PROPOSED SUPPORT COSTS</b>					
<b>Hauler's Costs included in Customer Rates</b>					
<b>Cost</b>	<b>GW</b>	<b>SCRR</b>	<b>WM</b>	<b>C&amp;S</b>	<b>WR&amp;R</b>
Annual Cost for Street Sweeping	\$206,274	\$242,843	\$141,074	\$160,552	\$110,500
Annual Cost for Public Education and Outreach	\$169,561	\$111,644	\$21,344	\$162,302	\$78,400
Annual Cost for Town Services	\$173,271	\$156,163	\$109,743	\$282,151	\$348,700
Annual Cost for WUSD	\$65,838	\$49,548	\$47,115	\$278,034	\$416,900
Annual Cost for WFD	\$7,759	\$1,294	\$2,205	\$6,590	\$9,900
Cost for Transition (one-time cost)	\$128,182	\$200,000	\$37,040	\$75,000	\$46,800
<b>Options That Could Increase/Reduce Customer Rates</b>					
<b>Optional Programs</b>	<b>GW</b>	<b>SCRR</b>	<b>WM</b>	<b>C&amp;S</b>	<b>WR&amp;R</b>
On-Call Bulky-Waste Collection (each SFD account/month)	\$0.00	\$0.56	\$0.26	\$0.41	\$0.59
Community Clean-up Collection (each SFD account/month)	\$0.00	\$0.16	\$0.26	\$0.59	\$0.20
Deletion of Street Sweeping Costs	-\$1.45	-\$0.84	-\$0.43	-\$0.57	-\$0.20

**Environmental Review:**

Pursuant to California Environmental Quality Act (“CEQA”) Guidelines Section 15378(b)(4), the CSA is not a Project, but rather is a financial commitment, or funding mechanism, of the Town that does not commit the Town to a specific project which may result in a potentially significant physical impact on the environment. It is the mechanism for providing the continuation of required essential governmental service of solid waste removal pursuant to applicable Federal, State and local law. The CSA continues existing activities and implements, but does not establish, waste policy. In the event that new disposal facilities are used in the future, they must be permitted facilities that comply with uniformly applied development standards adopted by the Town or County. Award of the CSA is also exempt from CEQA pursuant to the exemptions set forth in CEQA Guidelines Section 15301, Class 1, consisting of the operation, repair, maintenance, permitting, leasing, licensing, or minor alteration of existing public or private structures, facilities, mechanical equipment, or topographical features, involving negligible or no expansion of use beyond that existing at the time of the lead agency’s determination. Examples include but are not limited to existing facilities of both investor and publicly owned utilities used to provide public utility services. Transfer of recyclables out of Sonoma County is an existing condition, which may continue for some time. The recommended contractor is required to meet State diversion mandates, has proposed use of existing facilities, and scored favorably on greenhouse gas criteria.

**Fiscal Impact:**

The Town will incur expenditures related to AB 939 Program/Agreement Management, Performance Review, and Annual Rate review related to administering the Collection Service Agreement and will be reimbursed for the actual expenditures. The net fiscal impact to the Town will be \$0 and no budget amendment will be requested.

**Attachments:**

1. Resolution
2. Rate Year One – Service Recipient Rates
3. Collection Service Agreement
4. RFP Proposals are available on portable drive (USB flash drive) upon request at the Town Clerk’s office, due to the voluminous file size

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